

Message: RE: Client Reinstatement

✉ RE: Client Reinstatement

From Carrie Hoelscher
To Kraft, Emily
Cc
Journal Recipients Emily.Kraft@oa.mo.gov
Date Thursday, May 4, 2017 3:41 PM

Yes, it does make sense. Thank you!

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Thursday, May 4, 2017 3:25 PM
To: 'Carrie Hoelscher'
Subject: RE: Client Reinstatement

Each new pregnancy requires a separate intake form. So for example, if a client delivers, and gets pregnant within one year, you need to immediately enter a discharge with a “repeat pregnancy within one year” for discharge reason, and then immediately create a new intake form.

In this case, it sounds like she’s already been discharged, so you should just be able to select her in the client drop down menu on the intake form, and select “new” for the intake date. However, if she was discharge in February and she was never in the new system, you’d just enter her like a brand new client. Does that make sense?

From: Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]
Sent: Thursday, May 04, 2017 3:17 PM
To: Kraft, Emily
Subject: RE: Client Reinstatement

Yes, she is 13 weeks pregnant. Sorry I didn’t clarify that in my first email!

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Thursday, May 4, 2017 2:29 PM
To: 'Carrie Hoelscher' <carrie@allianceforlifemissouri.com>
Subject: RE: Client Reinstatement

Is this client pregnant again?

From: Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]
Sent: Wednesday, May 03, 2017 9:14 AM
To: Kraft, Emily
Subject: FW: Client Reinstatement

Emily,

Please see the below email from Free Women's Center. Is it best to re-enroll this client as a new client or to have you delete the discharge on your end and use the same ID moving forward?

Carrie

From: George Heib [<mailto:director@freewomenscenter.com>]
Sent: Tuesday, May 2, 2017 12:03 PM
To: Carrie Hoelscher (AFL) <carrie@allianceforlifemissouri.com>
Subject: Client Reinstatement

Carrie,

Request permission to reinstate a client ([REDACTED]) into the Program.

We enrolled her last October, and then discharged her in February, for failing to attend case management meetings. We discovered that she had a miscarriage and was depressed.

She is high-risk. We hope to support her as best we can.

George

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George Heib
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